

# Core Return Policy

The TransAxle Core Return Policy includes:

- Free pick up on all qualifying core returns
- Core Return Tag with Instructions and Return Address

Adhering to the following procedure will ensure your core returns and credits are processed within 48 hours of core receipt. Failure to abide by this procedure will result in credit ineligibility or delays.

## Core Return Policy

- Cores must be returned within **6 months** of the original invoice date to be eligible for credit.
- Cores must be the same model as the unit purchased; **“Like for Like”**.
- Cores must be **completely drained** of all oil.
- Cores must be **fully assembled**, have **no missing parts**.
- Cores must have a **Core Return Tag attached to the core** to receive full credit (see fig. 1).
- Contact your local TransAxle branch to schedule a core pick up.

Cores sent with missing or improper paperwork will not be credited and will be returned to the customer freight collect.

Core Credit Reduction Table

Core Return Description	Manual Transmission	Automated Manual Transmission Basic Plus	Automated Manual Transmission Complete	Allison Legacy Transmission (AT, MT, HT)	Allison World Transmission (1000, 2000, 3000 4000 Series)	Light Duty Automatic Transmission	Differential	Steering
Unit does not rotate Freely	\$ 750	\$ 750	\$ 750	N/A	N/A	N/A	\$ 250	\$ 150
Cracked Case or Excessive Rust	\$ 750	\$ 750	\$ 750	\$ 400	\$ 750	\$ 400	\$ 250	\$ 150
Missing Parts	\$ 175	\$ 175	\$ 750	\$ 175	\$ 175	\$ 175	\$ 175	\$ 175
Disassembled Core	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125	\$ 125
Failure to Drain Oil	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100	\$ 100

### Disclaimer

Any Transmission, Differential or Steering gear that is burnt up, has bulging cases, units that have been exposed to fire or units that have severe rust as a result of prolonged weather exposure will not be acceptable for any core credit.

Figure 1 - Core Return Tag


**Core Return Tag Must Be Attached to Core**

- No need to fill in your information
- All information is provided by the unit serial number
- Tags are waterproof and tear resistant
- All tags are provided with a zip tie to ensure the tag remains attached to the core
- **Perforated portion not to be removed**

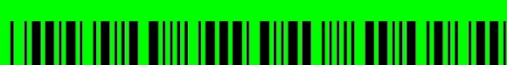
Urgent Item: Core Return Tag

Core must be returned with this tag promptly to receive full credit

Core Model	Core Serial Number
FRO16210-C1	ASMG045288-1



Unit Model	Unit Serial Number
FRO16210	ASMG045288



Note: If you are missing a Core Return Tag, contact TransAxle (800) 257-0444 or download a replacement Core Return Tag at [www.transaxle.com/library/literature-download](http://www.transaxle.com/library/literature-download). Information to be filled in by customer.